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Cummins to bring 200 jobs to Nashville

Nashville Business Journal - by [Eric Snyder](#) Staff Writer

Cummins Inc. confirmed today it will create more than 200 jobs in Nashville in the form of a consolidated customer care center on McGavock Pike.

Nashville is already home to Cummins Business Service and Cummins Filtration, both subsidiaries of the Columbus, Ind.-based company. The center will consolidate operations currently performed in Memphis, Cookeville, and Columbus, Ind., and some employees from those centers will relocate to Nashville to begin. Additional employees will be hired in Nashville as the new center grows, according to a news release.

“We chose Nashville from among two dozen cities based on several factors, including its talented workforce, strong infrastructure, and overall quality of living,” said Jim Schacht, executive director of Cummins Business Services, in a news release. “We wanted a city with a population of 1 to 3 million people that offered a stable economy, a dynamic workforce, and ease of accessibility and Nashville offers all of that.”

“By consolidating our multiple contact centers into one location, we hope to reach higher levels of customer service and consistency of care,” said Schacht. The center will respond to calls from Cummins customers throughout the United States.

Cummins will take up 40,000 square feet in the Two Rivers Corporate Centre, a one-time outlet mall owned by **SmartSpace**, LLC.

Jim Smith, of Nashville brokerage **Cassidy Turley**, and Marc Marier, of **Colliers Bennett & Kahnweiler** in Chicago, represented Cummins in the lease transaction. The center is to be operational by the end of the year.

According to Nashville Mayor Karl Dean, Cummins selected Nashville out of two-dozen competing cities.

According to the mayor's office, no incentives were involved.

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